

Owner's Manual INCLUDES

User, Maintenance, Service, and Installation Instructions



P9 BF



Keep this booklet for service log and future reference

IMPORTANT

This appliance is guaranteed for 12 months subject to conditions. The 5 year extended parts warranty will only be valid if the annual service recommended in this manual has been completed and appliance has been registered online.

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EXTENDED FIVE YEAR PARTS WARRANTY

In order to validate your extended 5 years parts warranty please read the Benchmark Scheme on the opposite page and ensure your installer has filled in the appropriate checklist.

This in no way reduces your statutory rights

Your warranty commences from the date of purchase and you must retain your receipt or invoice as proof of a purchase date.

THIS EXTENDED WARRANTY SPECIFICALLY EXCLUDES GLASS AND SOFT REFRACTORY COMPONENTS, THE BULB AND ANY BATTERIES.

Terms and Conditions

- 1. The appliance must be installed by a GAS SAFE registered person.
- 2. The appliance must be used in accordance with the user's instructions.
- 3. The appliance must be serviced annually by a GAS SAFE registered person.
- 4. The benchmark and service log must be correctly filled out and the record of annual services must be up to date and supported by receipts in each case.
- 5. This warranty is not transferable and relates to the original installation only.
- The appliance has not been subjected to misuse or accident or been modified or repaired by any person other than the authorised employee or authorised representative of Charlton and Jenrick Ltd.
- 7. The registration form must be returned within 1 month of purchase.

Technical Help Desk 01952 200 444



Benchmark Scheme



Charlton and Jenrick Ltd is a licensed member of the Benchmark Scheme which aims to improve the standards of installation and commissioning of domestic heating and hot water systems in the UK and to encourage regular servicing to optimise safety, efficiency and performance. Benchmark is managed and promoted by the Heating and Hotwater Industry Council. For more information and the full code of practice please visit www.centralheating.co.uk

Please ensure that the installer has fully completed the Benchmark Checklist on the inside back pages of the installation instructions supplied with the product and that you have signed it to say that you have received a full and clear explanation of its operation. The installer is legally required to complete a commissioning checklist as a means of complying with the appropriate Building Regulations (England and Wales).

All installations must be notified to Local Area Building Control either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer who should, on receipt, write the Notification Number on the Benchmark Checklist.

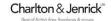
This product should be serviced regularly to optimise its safety, efficiency and performance. The service engineer should complete the relevant Service Record on the Benchmark Checklist after each service.

The Benchmark Checklist will be required in the event of any warranty.

It is a requirement that the gas fire is installed and commissioned to the manufacturer's instructions and the data fields on the commissioning checklist completed in full.

To instigate the guarantee, the gas fire needs to be registered with the manufacturer within one month of the installation.

To maintain the guarantee, it is essential that the gas fire is serviced annually by a Gas Safe registered engineer. The service details should be recorded on the Benchmark Service Interval Record and left with the householder.



Name:

Date of installation:
Gas safe number:

Important For future reference we suggest you record the following details here, and keep the receipt as proof of purchase. This information may be asked for when you contact the helpdesk. MODEL: Paragon P9 BF Serial No. This information can be found on the label attached to the packaging and on the data badge, which is located on the base of the appliance behind the control cover. Retailer Name: Address: Date Of Purchase:

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Installer information required to register for the extended warranty



SECTION ONE Important Information

Consumer protection information

As manufacturers and suppliers of heating products, we take every care, as far as is reasonably practicable, that these products are so designed and constructed as to meet the general safety requirement when properly used and installed. To this end, our products are thoroughly tested and examined before despatch.

IMPORTANT NOTICE: Any alterations that are not approved by the appliance manufacturer could invalidate the approval of the appliance, operation of the warranty and could affect your statutory rights.

Health and safety notice

Important

This appliance could contain some of the materials, indicated below, that maybe be interpreted as being injurious to health and safety. It is the users / installers responsibility to ensure that the necessary personal protective clothing is worn when handling these materials, see below for information.

Artificial Fuels, Mineral Wool, Insulation Material, Refractory/Ceramic Fibres, Glass Yarn - may be harmful if inhaled, may be irritating to skin, eyes, nose and throat.

When handling avoid inhaling and contact with skin or eyes. Use disposable gloves, facemasks and eye protection. After handling wash hands and other exposed parts. If a vacuum is used for cleaning the coals or cleaning after servicing / installation it is recommended that it be of the type fitted with a HEPA filter.

Disposal of refractory/ceramic materials. To keep dust to a minimum these materials should be securely wrapped in polythene and be clearly labelled 'RCF waste'. These materials are not classified as 'hazardous waste' and should be disposed of at a site licensed for the disposal of industrial waste.

INTRODUCTION

- The PARAGON P9 BF is an inset room sealed decorative fuel-effect gas appliance.
- The PARAGON P9 BF is available in Natural Gas only.
- The PARAGON P9 BF must not be installed into a natural draught flue or chimney.
- The PARAGON P9 BF should only be installed and serviced by a competent person i.e. GAS SAFE registered, in accordance with the GAS SAFETY (INSTALLATION AND USE) REGULATIONS.
- The PARAGON P9 BF does not require a chimney, but must be installed against an outside wall.
- It is important that the flue terminal is regularly checked and kept clear at all times.
- If the terminal is accessible to people (i.e. less than 2m above a walkway, balcony etc.) a terminal guard must be fitted to prevent access to the flue outlet, which becomes hot when the fire is in use.
- As the PARAGON P9 BF is a room sealed appliance (i.e. air for the combustion process is taken from outside the room) no purpose built ventilation is required.
- The PARAGON P9 BF is designed and tested to meet the requirements of the European Standard EN 613.



The PARAGON P9 BF is battery operated; therefore no mains electrical supply is required. Power to the appliance is provided by 6 high power alkaline 1.5V batteries ("AA" size) (a spare set of 6 "AA" batteries is supplied with the appliance

An audible repeated bleep warning indicates that the appliance batteries need changing or charging (if rechargeable batteries have been used).

Important: Batteries should be changed as soon as possible as the appliance will not light if the battery power gets too low.

- The Appliance is for use on Natural Gas (G20 @ 20mbar) only.
- Failure to install appliance correctly could lead to prosecution.

In GB (Great Britain), the appliance must be installed by a competent person i.e. GAS SAFE registered, in accordance with the GAS SAFETY (INSTALLATION AND USE) REGULATIONS, The Building Regulations (or The Building Regulations (Scotland) or The Building Regulations (Northern Ireland)) and The Current I.E.E. Wiring Regulations, if appropriate.

In IE (Ireland), the appliance must be installed by a competent person and installed in accordance with the current edition of I.S.813 Domestic Gas Installation, the current Building Regulations and the current ETCI rules for electrical installation, if appropriate.

- Although the Paragon P9 BF is fitted with a glass front which acts as a dress guard it is strongly recommended that a fireguard should be used for the protection of children, the elderly or infirm. Fireguards should conform to B. S. 6539 (1984) (Fireguards for use with solid fuel appliance).
- Care should be taken to prevent any damage being caused to surrounding soft furnishings or decoration.
 Many wall coverings may become discoloured if placed too close to the appliance, it is strongly recommended that any proposed wall covering intended for use immediately above the appliance should be tested in the hottest position (immediately above) first. Run the fire on high over a few days
- All combustible material must be removed from behind the fire and fire trim.
- The first time you light your new appliance a smell may occur due to its new condition. This is quite normal and will soon disappear after a few hours use at maximum setting (open a window until the smell disappears)
- With use the inside of the air box will change colour, particularly the sides and rear. This is quite normal and often adds to the overall effects of the appliance.
- The appliance **MUST NOT** be used if the glass panel is not correctly fitted or if this panel is cracked or broken.
- Any debris should be cleaned from the appliance. A vacuum cleaner can be used but only after all the loose shapes have been removed.
- Prior to removing or cleaning the coals refer to the 'Health and Safety Notice' located on page 3 of this
- The appliance should be serviced annually by a competent person i.e. a **GAS SAFE registered engineer** in accordance with these instructions.
- The glass or any part of the appliance **MUST NOT** be cleaned or wiped whilst the appliance is **HOT**, to do so could be dangerous and may damage the paintwork of the appliance.



SECTION TWO Introduction (user instructions)

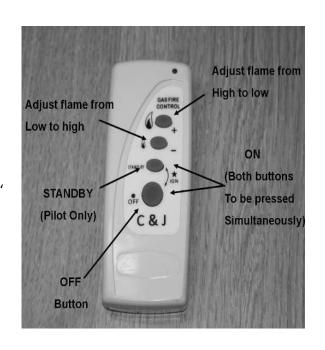
- The PARAGON P9 BF is an inset room sealed decorative fuel-effect gas appliance designed for use in locations that do not have a conventional chimney. The appliance must be installed against an outside wall because the air to support combustion is taken from the outside and the products of combustion are expelled to the outside.
- The appliance incorporates a safety device in the form of a FLAME SUPERVISION DEVICE, which constantly
 monitors the flame and will cause the gas to be switched off if the flames are extinguished for any reason.
 THIS DEVICE MUST NOT BE OVERRIDDEN. If this situation occurs on a regular basis have the appliance
 checked by a qualified engineer. The problem may be due to a blocked or restricted flue.
- Before removing the, trim, glass and ceramic shapes for cleaning the fire should be turned off, and left to cool down.
- **NOTE:** In use some discoloration of the components will take place in the combustion box, this is normal, but can be kept to a minimum if the shapes are placed correctly (i.e. after cleaning). See Section 4.
- As with all heating appliances certain areas (Working Surfaces) become very hot when the appliance is in use.

SECTION THREE Operation (user instructions)

Before attempting to operate the appliance check that nothing has been placed in front of the appliance that may interfere with the remote sensor operation.

To light the appliance using the remote handset:

A. Point the remote control handset in the direction of the appliance and simultaneously press the buttons marked '
■ off' and 'standby'. Continue to hold in these two buttons until a 'bleep' is heard (approximately 2-3 sec.) and then release these buttons. The appliance will automatically go through the ignition sequence and the pilot should ignite. Once the pilot is alight the appliance will automatically go to the high setting (approximately 20-25sec). If the ignitor stops sparking and the pilot fails to light, repeat this procedure.



- B. The appliance can be adjusted up or down by pressing the appropriate button (low setting) or (high setting). There are 5 heat settings and the fire will give a double bleep when the maximum or minimum heat setting is reached. To switch off the appliance press the OFF button or if the appliance is to be switch off for a short period it is recommended that the 'standby' button be used. This switches the main burner off but leaves the pilot on and will extend battery life.
- C. The appliance can be switched off without using the handset by removing the appliance batteries located behind the ash pan cover. When the batteries are removed there will be a delay (up to 3minutes) after which double bleeps may be heard and shortly after the appliance will extinguish. Ensure that the battery is reconnected once the fire as been extinguished. The appliance cannot be operated without the use of the handset. If the fire fails to light or extinguishes for any reason, it will be necessary to re-set the fire. This can be done by pressing the off button then following the normal lighting procedure.

NOTE: If the fire is extinguished for any reason wait 3 minutes before relighting.



Low Battery Indication (Handset)

If while pressing any of the buttons on the remote handset the low battery indicator lamp either stops flashing or appreciably slows then the battery should be changed.

To Replace Batteries In Handset (AAA 1.5 v lr3 X2)

Remove the cover from the rear of the handset and fit replacement batteries, taking care not to strain the battery connections.

Battery Compartment Cover C & J Low battery Indication lamp

LOW BATTERY INDICATION (APPLIANCE)

If you hear a repeated 'bleep' sound come from the appliance this indicates the appliance battery pack is low and should be changed as soon as possible. The appliance will continue to work normally for a short period but if the warning is ignored you may experience difficulty lighting the appliance or the appliance may automatically switch off for no apparent reason.

NOTE: The appliance cannot be used when the battery is completely flat.

TO REPLACE APPLIANCE BATTERIES (6 High Power Alkaline AA 1.5V)

(Rechargeable batteries can be used providing they are a nickel metal hydride type 1.5V AA with a minimum capacity of 2200mAh).

- A. Remove the two side panels (held on by magnets)
- B. Lift out the front grill
- C. The battery holder is located at the right hand side of the front grill. Carefully slide out the battery holder and replace the six high power alkaline AA batteries as a complete set, or recharge where rechargeable batteries have been used. If rechargeable batteries are used they **MUST** be a Nickel Metal Hydride type with a minimum capacity of 2200mAh

WARNING: batteries will overheat if fitted incorrectly, when fitting the batteries ensure that they are fitted as per the marking on the rear of the holder (i.e. minus of battery against spring)

D. Once the new batteries are loaded the fire will continue to bleep until re-set. This can be done by pressing the "off "button on the handset followed by the normal ignition sequence as above. If the fire continues to bleep this may indicate a loose connection or badly loaded batteries

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LT7019 (ISS 6)



SECTION FOUR Cleaning & Laying the fuel bed (user instructions)

Warning:-Before you clean any part of the appliance ensure that the appliance is switched off and cool.

CLEANING: BLACK PAINTED SURFACES

- These surfaces should be dusted regularly and any marks removed with a soft cloth.
- Abrasive or chemical cleaner should never be used.

CLEANING: GLASS PANEL

From time to time it may be necessary to clean the glass panel.

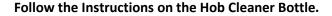
We recommend you use a Ceramic Hob Cleaner (brands such as **HOB BRITE and VITRO CLEN have been found to be acceptable)** these are available from most leading Supermarkets.

Remove the glass panel as follows:

- Carefully lift out the in fill covers LH and RH.
- Remove the top fixing cover.
- Remove the three of fixing bracket located on the top and sides of the glass panel.

Carefully lift the glass panel up out off the bottom location. Lay the glass panel down on a flat working

surface on top of an old opened newspaper with the side to be cleaned uppermost.



On stubborn stains (where the appliance has been used for a long period without glass panel being cleaned), use a new **Brillo Pad** well wetted with the Hob cleaner applied directly to it.

Ensure all the residues of the cleaner are removed with a damp cloth and the glass panel is completely dry before fitting to the appliance.

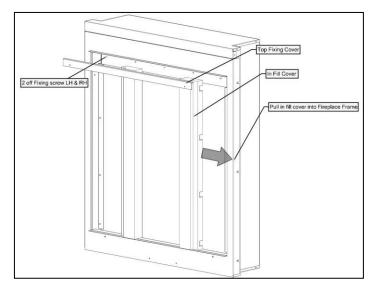
Note: - If the loose shapes have not been placed correctly, causing the gas flame to contact the glass this may result in glass staining that cannot be removed by cleaning.

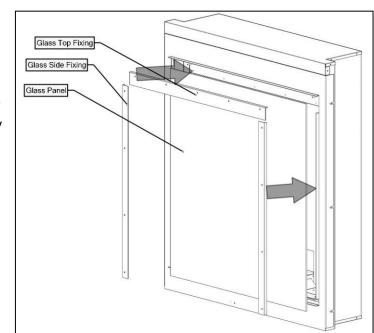
- Re-assemble in reverse order ensuring a tight seal against glass assembly.
- Re-fit the fascia.

CLEANING AND REPLACING fuel bed shapes

Important: - Refer to the 'Health & Safety Notice located on page 3 of this booklet before cleaning or replacing any refractory material.

Use only the shapes provided NO OTHER SHAPES SHOULD BE ADDED to the appliance





The Fuel bed set consists of:

- 12 Log Shapes.
- 1 Bag of Emberglo
- The Emberglow should be teased out to create a very loose nest and placed <u>BETWEEN</u> the burner ports.



Log Fuel Bed Layout



• Place two log shapes along the front edge of the burner cover with the flat edges to the rear.





• Place a further two log shapes upon the shelf above the inlet baffle as shown.



• Place a further two log shapes as shown.



Place a further two log shapes as shown.



Place a further two log shapes as shown.



• Finally place the final log shapes as shown.



SECTION FIVE Appliance Data (installation instructions)

FIFE BOX dimensions:	neignt	941111111
	Width	732mm
Forward Projection:		42mm
Weight:	35kg	
ue Length		
No bends or joined flue pipes should be use	d in the flue system.	
Pressure Test Point Location:	Gas inlet elbow	
Gas Connection:	8.0mm O/D,	, tube.
Data Badge Location:	On bottom right har	nd side of firebox below inlet grill.

MODEL	Natural Gas (G20) Version
Category of appliance	C _{II}
NO _X Class	4
Efficiency Class	1
Gas Category	I _{2H}
Gas Type	G20 Natural Gas
Gas Pressure +/- 1.0mbar	20 mbar
Gas Input (Max)	6.7 KW Gross
(Min)	3.7 kW Gross
Injectors size	460A Mark

NOTE: The efficiency of this appliance has been measured as specified in BS EN613-2001 and the result is 77.4% natural gas. The gross calorific value of the fuel has been used for this efficiency calculation. Gastec have certified the test data from which it has been calculated. The efficiency value may be used in the UK Government's Standard Assessment Procedure (SAP) for energy rating of dwellings.



SECTION SIX Regulations and Warnings (installation instructions)

- This appliance must only be installed in Great Britain or Ireland.
- The appliance is available in natural gas only.
- This appliance must be installed on a suitable outside wall.
- No special ventilation bricks or vents are required into the room containing the appliance.
- In GB (Great Britain)

It is the law that all gas appliances must be installed by a competent person; i.e. a GAS SAFE registered installer, in accordance with the current Gas Safety (Installation and Use) Regulations (as amended), all relevant parts of the local and national building regulations and all relevant recommendations of the current British Standards. Failure to do so could lead to prosecution.

The following are the relevant codes of practice and British Standards: -

B.S. 5871 PART 2 B.S. 5440 PART 1

B.S. 6891 B.S. 1945

Note:- This appliance must be installed to current versions of the above standards and include any relevant amendments.

The Building Regulations issued by The Department of the Environment.

The Building Standards (Scotland) (Consolidated) Regulations issued by The Scottish Development Office.

IN IE, (Ireland)

The appliance must be installed by a competent person and installed in accordance with the current edition of I.S.813 Domestic Gas Installation, the current building regulations, and the current ETCI rules for electrical installation, if appropriate.

WARNINGS

- As this appliance has components, which get very hot as with all such fires, it is recommended that a fireguard should be used for the protection of children, the elderly, or the infirm. Fireguards should conform to B.S.6539 (1984) (Fireguards for use with solid fuel appliances).
- During initial use, an odour may be evident. This will soon disappear if the fire is run on its maximum setting for a few hours.
- Care must be taken to prevent any damage being caused to surrounding soft furnishing or decoration, e.g. wall coverings may become discoloured if placed too close to the appliance.

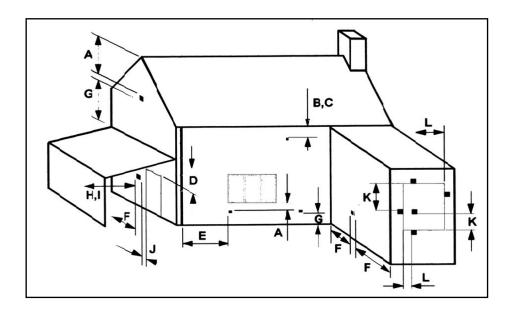
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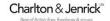
SECTION SEVEN Siting the Appliance (installation instructions)

GENERAL REQUIREMENTS

- The flue and air duct length must be between 100mm to 600mm.
- The fire is supplied with a standard pipe length of 600mm Flue length.
- The flue and air duct must not have any bends.
- The flue outlet must terminate on a suitable outside wall.
- The minimum flue terminal clearances, which must be maintained, are as shown below.



A.	Directly below an openable window or other opening. E.g. air brick	300mm
В.	Below gutters, soil pipes or drain pipes	300mm
C.	Below eaves	_300mm
D.		600mm
		75mm
	From internal and external corners	300mm
G.	Above ground, roof or balcony level	370mm
	From a surface facing the terminal	600mm
	From a terminal facing the terminal	1200mm
	From an opening in a car port into a dwelling e.g. door, window, etc	1200mm
K.	Vertically from a terminal on the same wall	1500mm
	Horizontally from a terminal on the same wall	300mm



Please note with early cavity wall design prior to 1970. The minimum depth requirement may well be difficult to obtain. This could result in the need for the firebox to be spaced further from the internal surface of the plaster and to achieve this larger rebated surround maybe necessary.

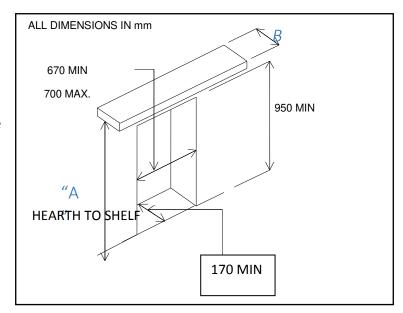
Ensure that gas supply is suitably sited

Check with the supplier or manufacturer that the surround meets 150°C minimum rating (attention should especially be given to man-made materials such as resin).

When installing in a timber framed dwelling reference must be made to the specific installation requirements stated in

Clearance to Shelf

Minimum clearance from hearth or base of opening to underside of combustible shelf should be 880mm provided the shelf depth is 75mm (3"). This gives a minimum clearance above the appliance of 140mm. For a shelf of 150mm (6") the minimum height above



the hearth or base of opening must be 960mm. This will give a minimum clearance above the appliance of 220mm.

Clearance to Sides of Fire

Minimum width between vertical sides of combustible surround should not be less than 875 mm provided fire is central to the surround and sides do not project more than 150 mm. When vertical side forward projection is increased by 12.5 mm add 50 mm to inside width of surround.

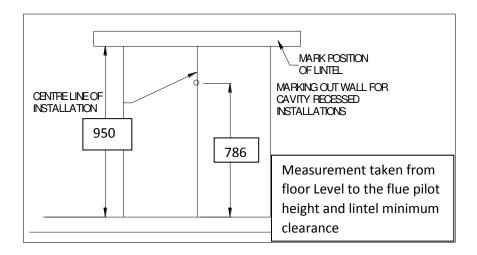
SECTION EIGHT Preparing the Appliance for Installation (installation instructions)

- Carefully unpack the appliance from the carton and check the contents.
- Lift away the Box of ceramics, glass panel and Fire frame components.
- Remove the refractory components from the inside of the packaging.
- The appliance is now ready for installation.

INSTALLING THE APPLIANCE INTO CAVITY WALL Ensure it is a suitable outside wall constructed of non-combustible materials and that the flue position meets the requirements previously described in Section 8.

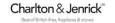
- Mark a vertical line on the wall at the intended centre of the appliance up from the horizontal line for a height of 887mm.
- If insetting into the wall mark the position for a lintel (Minimum 1040mm) above the top horizontal line.
- Using a long masonry drill, make one pilot holes completely through the wall. Ensure the holes are drilled
 accurately at the centres and square to the wall both horizontally and vertically at the cross points previously
 marked.
- If insetting into the wall proceed as follows: Cut out the brickwork of the inner skin of the cavity wall for the lintel, and fix the lintel.
- Cut out the brickwork under the lintel, between the two outside vertical lines into the cavity. Ensure the cut out width is square and try the appliance into the opening.





Using 150mm core drill cut a hole following the pilot hole. Drill from the outside through to the cavity to give a good finish on the outside.

- Remove any cavity insulation from the cut-out opening and for a further 100mm into the cavity gap each side and above.
- Pack "Rockwool" around the sides and top of the opening into the cavity for a depth of 100mm. Also put some behind the firebox if space is available.
- Offer the appliance into the opening and mark through the gas pipe entry hole (see connecting the gas supply section).
- Pass a tape measure through the core-drilled hole and record the distance from the spigots to the surface of the outside wall. Include the length of the spigots themselves in this measurement.
- Cut the shorter length from the outside tube and the longer length from the inner of 600mm flue assembly provided.
- Remove the appliance from the opening, and position the gas supply (see connecting the gas supply later in this manual), taking account of the relative gas regulations regarding a gas pipe in a cavity (sleeving and sealing etc). Note the gas feed must be fitted with an isolation valve.
- Position and seal the pipe to their respective spigots on the rear of the appliance (use flue seal or fire cement to ensure airtight seal, it must not obstruct the flue).
- Complete the gas connection (see connecting the gas supply later in this manual).
- Drill the four fixing holes through the hole in the flange of the appliance and fix back using plug and screws.
- If the flue outlet is fitted below 2m from the floor or a balcony then a flue terminal guard must be fitted.



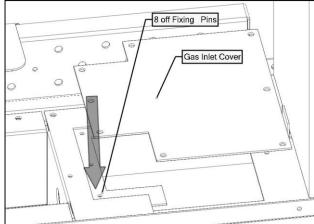
SECTION NINE CONNECTING THE GAS SUPPLY (installation instructions)

TURN OFF ANY GAS APPLIANCES THAT ARE SUPPLIED BY THE METER AND ISOLATE THE GAS SUPPLY BY TURNING OFF AT THE METER.

- The Gas Connection can be made by removing the gas inlet cover located on the left hand side of the fire box sump assembly. Remove the 7 off fixing screw and remove the plate plus gasket. Please note special attention should be taken not to damage the gasket.
- You will then have access to the isolating cock which is fitted in the supply feed.
- When a concealed gas fitting from the rear is required it is necessary to route the pipe to the left side of the unit, taking into account the requirements of BS 6891 1988 dealing with enclosed pipes.
- When installing the firebox into a cavity wall, any part of the installation pipe work installed in the void open to the cavity wall must be enclosed in a gas tight sleeve. It must be sealed at the point at which the sleeved installation pipe enters the fire (The Gas Safety (Installation and Use) Regulations Certificate of exemption number 1 of 1996). Where the pipe enters the fire the outer sleeve must be sealed to the grommet and the pipe must be sealed to its outer sleeve using suitable mastic.
- Refit cover plate



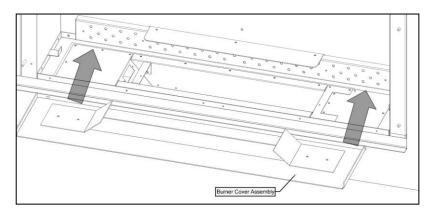
- Remove the screw from the pressure test point on the burner inlet elbow and fit a pressure test gauge.
- Turn on the gas to the appliance and operate as described in section three. Check that the inlet pressure 20mbar +/-1 mbar for natural gas.
- Turn off the appliance and remove pressure test gauge.
- Refit the screw into the pressure test point and turn on the appliance again, check that the screw has sealed with leak detection fluid.
- Turn the appliance off.
- Refit the gas inlet cover and gasket. Please note special attention should be taken not to damage the gasket.



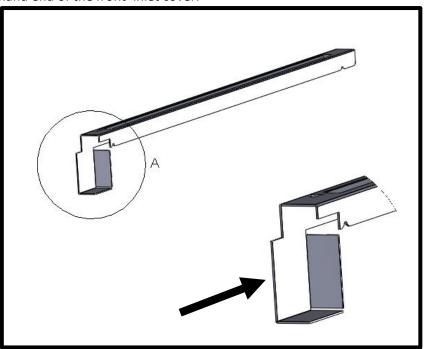


SECTION TEN Assemble the appliance (installation instructions)

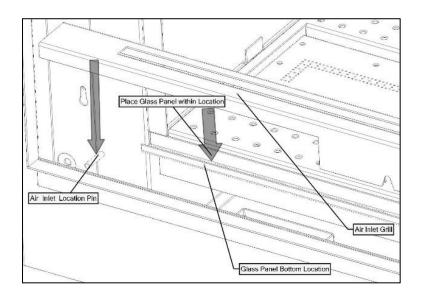
- Fit the burner cover within the base of the burner tray.
- Position the shapes components as described in section four of this manual; it is important that the shapes are positioned exactly as described to ensure the correct operation of the appliance.
 Badly positioned shapes may result in the gas flame being driven forward onto the glass and permanently marking it.

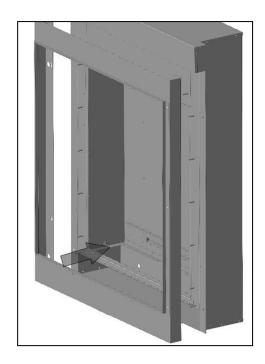


- The fireplace frame can now be fitted by sliding the assembly back against the firebox flange. When positioned secure using the 4 off No6 x 1/8" screws.
- Taking great care, locate the glass panel within the gap between bottom retaining bracket and glass seal.
- When located push back against the seal and locate and tighten the three fixing brackets. (Please note over tightening the fixing nuts can result in damage to the glass panel).
- Load 6 off 1.5 v "AA" batteries into the holder provided and attach to battery lead. Locate the loaded Holder within the bracket at the right hand end of the front inlet cover.



- Fit the Inlet cover at the bottom of the appliance between the glass panel and fireplace frame assembly.
- Finally Slide the LH and RH infill strip within the fireplace frame and the glass panel.
- When the assembly is complete please refer to section three operation.





SECTION ELEVEN Instruct and Advise the Customer (installation instructions)

- Demonstrate the lighting and extinguishing procedure to the consumer/user and the removal and refitting of the trim for cleaning.
- Explain that for the first few hours of the fire operating there will be an initial odour. This is due to the curing of the paint, the appliance should be operated on its high setting, and it is recommended that a window is left open until that odour has completely disappeared.
- Instruct on the glass removal and refitting.
- Instruct on the shapes cleaning and advise that a vacuum cleaner can be used but only after all the loose shapes have been removed. Refer to 'Health & Safety Notice (See Section One) at the front of this booklet before proceeding.
- Advise customer that with use the inside of the air box will change colour, particularly the sides and rear. This is quite normal and often adds to the overall effects of the appliance.
- Advise that the appliance should be serviced annually by a competent person i.e. a **Gas safe registered engineer** in accordance with these instructions.
- Although the appliance is fitted with a glass front which acts as a dress guard it is strongly recommended that a fireguard should be used for the protection of children, the elderly or infirm. Fireguards should conform to B. S. 6539 (1984) (Fireguards for use with solid fuel appliance).

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Hand these instructions to the user.



SECTION TWELVE Maintenance Instructions (maintenance instructions)

General

• Servicing should be carried out annually by a competent person such as a GAS SAFE-registered person in accordance with the relevant regulations, to ensure the safe and correct operation of the appliance.

Warning: - Before commencing any service or replacement of parts, turn off the gas supply to the fire.

- After servicing check for gas soundness.
- When ordering spare parts please quote appliance name and serial number these can be found on the data badge, which is located on the left hand side of the base of the appliance.
- If soot has accumulated check to establish cause, rectify and clean flue accordingly.

Important: - Refer to 'Health & Safety Notice (See Page 3) at the front of this booklet before removing the fuel bed components.

• Examine the shapes for signs of cracking and replace if necessary.(IMPORTANT) see shape layout procedure in section four of this manual before attempting to replace items, which should only be replaced as a complete set with no extra shapes added.

Replacement of Gas Control

- 1. Remove the infill strips LH and RH and the inlet cover.
- 2. Remove the 3 off glass retaining brackets positioned on both sides and top of the glass panel.
- 3. Remove the glass panel.
- 4. Remove all shapes and the burner cover plate.
- 5. Remove the fixing screws from the gas inlet cover and gasket and shut off restrictor. Break the 8mm compression joint on burner tray outlet pipe.
- 6. Remove the 3M nut which attaches the EDB unit to the base of the firebox.
- 7. Remove all the No 6 screws fixing the burner sump to the firebox shelf. Lift the complete burner sump assembly and gasket out of the firebox shelf.
- 8. With the sump assembly removed. Disconnect the Valve Motor wire, Ignition wire and Thermocouple interrupter wires from the E.D.B.
- 9. Disconnect all the pipes and thermocouple from the Gas Valve.
- 10. Change, service or replace the valve and re-assemble in reverse order.
- 11. Re-assemble the complete tray into the fire in reverse order and re-connect all parts.
- 12. Turn on the Gas supply, check for soundness and recommission.

Replacement of Injector

- 1. Repeat operations 1-9 for removal of gas control.
- 2. Clean or replace injector and replace in reverse order, ensuring that the seal around the injector fixing is sound (change if in doubt).
- 3. Turn on the gas supply, check for soundness and recommission.



Replacement of the Thermocouple

- 1. Remove the Thermocouple from the rear of the Valve.
- 2. Disconnect the Thermocouple wires from the E.D.B.
- 3. Undo the Thermocouple nut from the pilot assembly and remove Thermocouple and replace.
- 4. Replace in reverse order, turn on gas supply, check for soundness, correct operation and recommission.

Replacement of the Pilot Injector

- 1. Repeat operations 1-9 for removal of gas control.
- 2. Undo the pilot tube nut at the pilot bracket.
- 3. Pull the pipe gently back taking care not to damage pipe or olive hook nut.
- 4. Remove the pilot injector from inside the pilot bracket.
- 5. Clean or replace pilot injector

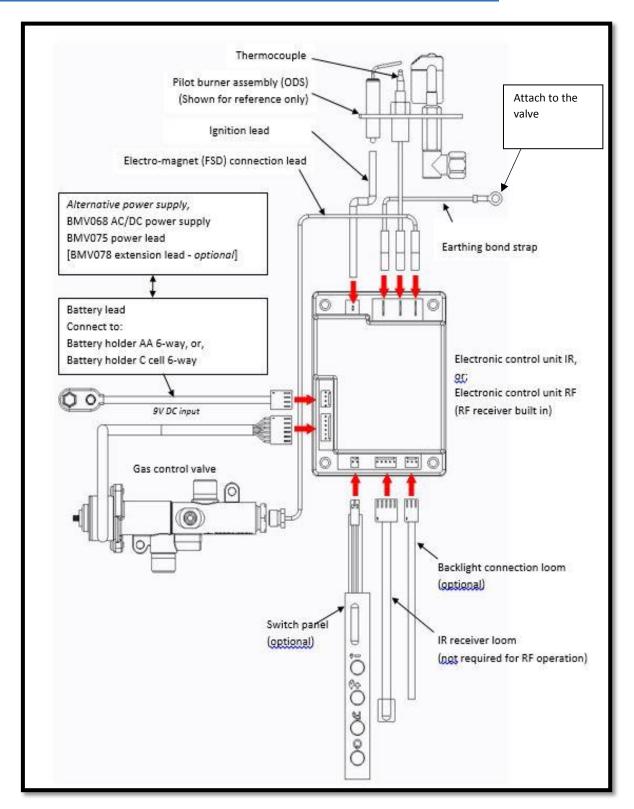
Replacement of the EDB Unit

- 1. Remove the M3 nuts holding the Heat Shield, remove the M3 nut and remove the E.D.B.
- 2. Pull the E.D.B. forward and remove all the wires & connections
- 3. Replace E.D.B. and reconnect all the wires
- 4. Re-assemble in the reverse order.
- 5. Turn on the gas supply, check for gas soundness, operation and recommission appliance.

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SECTION THIRTEEN Wiring Diagram (maintenance instructions)





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Register your appliance online today to active your warranty





BALANCED FLUE GAS FIRE COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the gas fire as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission according to the manufacturer's instructions and complete this Benchmark Commissioning Checklist will invalidate the warranty. This does not affect the customer's statutory rights. **PLEASE COMPLETE IN BLOCK CAPITALS**.

Oustomer name.	relephone number.			
Address:				
Gas Fire make and model:				
Installation location: i.e living/dining room.				
Gas Fire serial number:				
Commissioned by (PRINT NAME):	Gas Safe register number:			
Company name: Telephone number:				
Company address:	Commissionism data			
Building Regulations Notification Number (if applicable):	Commissioning date:			
building Regulations Notification Number (ii applicable).				
Site Requirements		Yes	N/A	
Is the flue terminal sited and fitted as per the manufacturer's instructions?				
Has a flue guard been fitted?				
Hearth Requirements- where fitted				
Is the hearth constructed from non -combustible material?				
Is the hearth a minimum of 12mm thick with a minimum floor to top surface	e of 50mm?(BS5871) or as per manufacturer's instructions?			
Is the hearth for open fronted fires a minimum of 760mm wide and has 300 manufacturer's instructions?	Imm projecting from the fire opening (BS6871) or to			
Mounting height (where applicable) has the fire been installed to the correct	et mounting height- as per manufacturer's instructions?			
Firebox and Fuel Bed				
Has the fuel bed, coals, logs, pebbles etc. been fitted to manufacturer's instructions?				
Gas Supply				
Has an isolation valve inlet elbow been fitted for servicing?				
Has the gas supply been thoroughly purged prior to connection to remove any debris?				
Has a gas tightness test been completed prior to breaking into the gas supply and following completion of installation?(IGEM/UP/1B)				
Has the correct gas type been chosen as per manufacturer's instructions?				
Record burner gas pressure reading? If only the supply pressure is available a gas rate must be undertaken.(GSIUR REG26/9C)				
Record dynamic inlet gas pressure (working pressure) reading (all gas appliances running)				
Installation				
Has the gas fire/convector heater been installed and commissioned in accordance with manufacturer's instructions?				
Has the gas fire/convector heater been installed with the correct clearance to combustible materials, service and general clearances adhered to as per manufacturer's instructions?				
The operation of the fire/convector heater and controls have been demonstrated and understood by the customer, including replacement of batteries?				
The manufacturer's literature, including Benchmark Checklist and Service record has been explained and left with the customer?				
Has the appliance been registered with the Local Authority, as detailed on the Gas Safe web site and is a legal requirement and forms part of the warranty?				
Commissioning Engineer's Signature				
Customer's Signature				
(To confirm satisfactory demonstration and receipt of manufacturer's literature)				

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^{*}All installations in England and Wales must be notified to be Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer



Date:

SERVICE RECORD

It is essential that your gas fire is serviced regularly and that the appropriate Service Interval Record is completed. Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions. Always use the manufacturer's specified spare part when replacing controls.

SERVICE 01	Date:	SERVICE 02	Date:	
Engineer name:		Engineer name:	·	
Company name:		Company name:		
Telephone No:		Telephone No:		
Gas safe register No:		Gas safe register No:		
Comments:		Comments:	Comments:	
Signature		Signature		

SERVICE 03	Date:	SERVICE 04
Engineer name:		Engineer name:
Company name:		Company name:
Telephone No:		Telephone No:
Gas safe register No:		Gas safe register No:
Comments:		Comments:
Signature		Signature

SERVICE 05	Date:
Engineer name:	
Company name:	
Telephone No:	
Gas safe register No:	
Comments:	
Signature	

Product	A-0576 A-0623	Serial No	QF
ID Label	A 0023	Prefix	(NG)

Data Badge			
Burner Tray / Box Assembly			
Air Test Completed			
Warning Label (1409)			
Grommet (1406)			
Glass Sub-Assembly			
Silicone Sealing Strip (4818) x 2			
P9 BF Log Set (7225)			
Fireplace Frame (6887)			
Battery Holder (4490)			
Inlet Cover (6883)			
Top Fixing Cover (6914)			
"AAA" Batteries (2)			
Remote Control Handset (6598)			
"AA" Batteries (12)			
7mm Spinner (5435)			
Owners Book			
Burner Cover (6909)			
Side Covers (6912 & 6913)			
Flue Assembly (7610)			
Fixing Kit (A-0474)			
Inspector			
Serial Number			

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